



October 7, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Actions in Response to COVID-19
Docket No. 2020-106-A

Dear Ms. Boyd:

By letter dated June 22, 2020, in the above-referenced docket, Dominion Energy South Carolina, Inc. ("DESC" or "Company") informed the Public Service Commission of South Carolina ("Commission"), among other things, that the Company had launched its Special Installment Plan on June 5, 2020, to assist customers with paying off account balances that a customer may have incurred during the COVID-19 pandemic. The purpose of this letter is to inform the Commission that, effective January 1, 2022, the Company will revert to its standard portfolio of payment plans and customer assistance programs and will no longer offer the Special Installment Plan. The Company intends to inform customers of the discontinuance of offering its Special Installment Plan through bill messages and information on the Company's website. Customers who have signed up for a Special Installment Plan prior to January 1, 2022, will not be affected and may continue on their plan until the final installment is billed.

By copy of this letter, we are also notifying the South Carolina Office of Regulatory Staff of the Company's discontinuance of the Special Installment Plan offering.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in blue ink that reads "Matthew W. Gissendanner".

Matthew W. Gissendanner

MWG/kms

The Honorable Jocelyn G. Boyd

October 7, 2021

Page 2

cc: Andrew M. Bateman, Esquire
Becky Swearingen, Esquire
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